

# **PRIVACY POLICY**

C.P. Vietnam Corporation (C.P. Vietnam) is committed to respecting and protecting the privacy of visitors to our website at <https://www.cp.com.vn>. This Policy explains how we collect, use, store, and protect your personal information.

## **1. Purpose and Scope of Information Collection**

When you access or use certain features on our website <https://www.cp.com.vn> (such as submitting inquiries, registering for tenders, subscribing to newsletters, responding to surveys, applying for jobs, etc.), you may be requested to provide personal information, including but not limited to:

- Full name
- Email address
- Phone number
- Contact address
- Application documents or feedback content

In addition, our system automatically collects certain technical information from your browser when you visit our website, including IP address, browser type, preferred language, access time, pages viewed, and links clicked.

All information you provide must be accurate and lawful. C.P. Vietnam shall not be liable for any legal consequences arising from false, inaccurate, or fraudulent information you submit.

## **2. Scope of Information Use**

We use your personal information for the following purposes:

- To contact and respond to your inquiries and requests
- To send notifications, newsletters, materials, or marketing information related to products and services of C.P. Vietnam (with your consent)
- To conduct surveys to improve our products and services
- To process recruitment applications and related procedures
- To ensure the security and stable operation of our website

We do not sell, exchange, or share your personal information with any third party, except in the following cases:

- With your consent
- As required by competent government authorities in accordance with applicable laws

### **3. Data Retention Period**

Personal information will be retained until:

- The purpose for which the information was collected has been fulfilled; or
- You request that the data be deleted or erased.

In all cases, data is securely stored on C.P. Vietnam's server system in compliance with information security standards

### **4. Contact Information of the Information Collection and Management Unit**

C.P. VIETNAM CORPORATION

Head Office: Bien Hoa II Industry Park, Long Hung Ward, Dong Nai Province, Viet Nam

Tel: (+84) 02513 836 251

Website: <https://www.cp.com.vn>

Contact Email: [info@cp.com.vn](mailto:info@cp.com.vn)

### **5. Methods for Accessing, Correcting, and Deleting Personal Data**

Currently, the website does not offer an online function to directly edit personal information. Users may request the correction or deletion of their data through the following channels:

- Calling our Customer Service Department
- Sending an email request to: [info@cp.com.vn](mailto:info@cp.com.vn)
- Sending a written request directly to C.P. Vietnam's head office

The assigned personnel will receive and verify your information before assisting with the correction or deletion process.

### **6. Commitment to Personal Data Protection**

C.P. Vietnam strictly protects users' personal information in accordance with the Law on Cyberinformation Security and other applicable legal regulations.

We will not use personal information for purposes other than those specified in Section 2.

We will not disclose or transfer personal information to any third party without the user's consent, except as required by law.

In the event of a system breach resulting in data loss, we will promptly notify the relevant authorities and the affected individuals.

## **7. Confidentiality in Transactions**

If the website implements online transaction functions, all data will be secured using SSL/TLS encryption protocols.

Payment information (if any) will be processed through a licensed payment gateway provider and will not be stored directly on C.P. Vietnam's systems.

## **8. Data Deletion Requests**

You may submit a request to delete your personal data via email [info@cp.com.vn](mailto:info@cp.com.vn), specifying the information to be deleted and the reason. We will respond and process the request in accordance with applicable laws.

Effective Date: This Policy is effective as of the date it is published on the website and may be updated when necessary. Any changes will be announced on <https://www.cp.com.vn>.